

# The Healing Village



**Interactive consultation**

# Interactive consultation



# Interactive consultation

- We will now survey your experiences, using voting handsets.
- This is an anonymous survey and no one will know your individual responses.
- Please consider your response carefully as votes cannot be changed once made.
- The survey findings will be used by Healing Village partners in our work.
- The survey findings will be shared with those planning activities for BME in the Future

# What will happen next?

- A question will be asked.
- There will be different answers to choose from.
- Choose the answer which best matches your experience.
- Press the button on the handset that matches your answer.



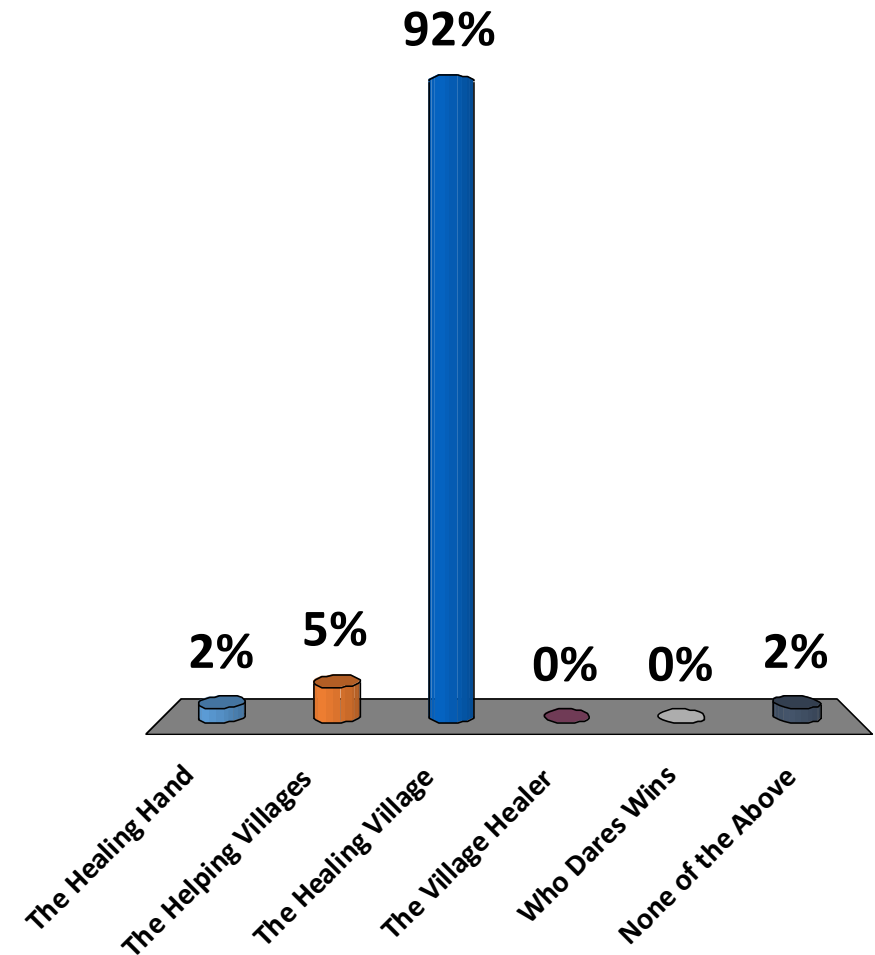
# Test

- To test the equipment is working, please answer the following question ...



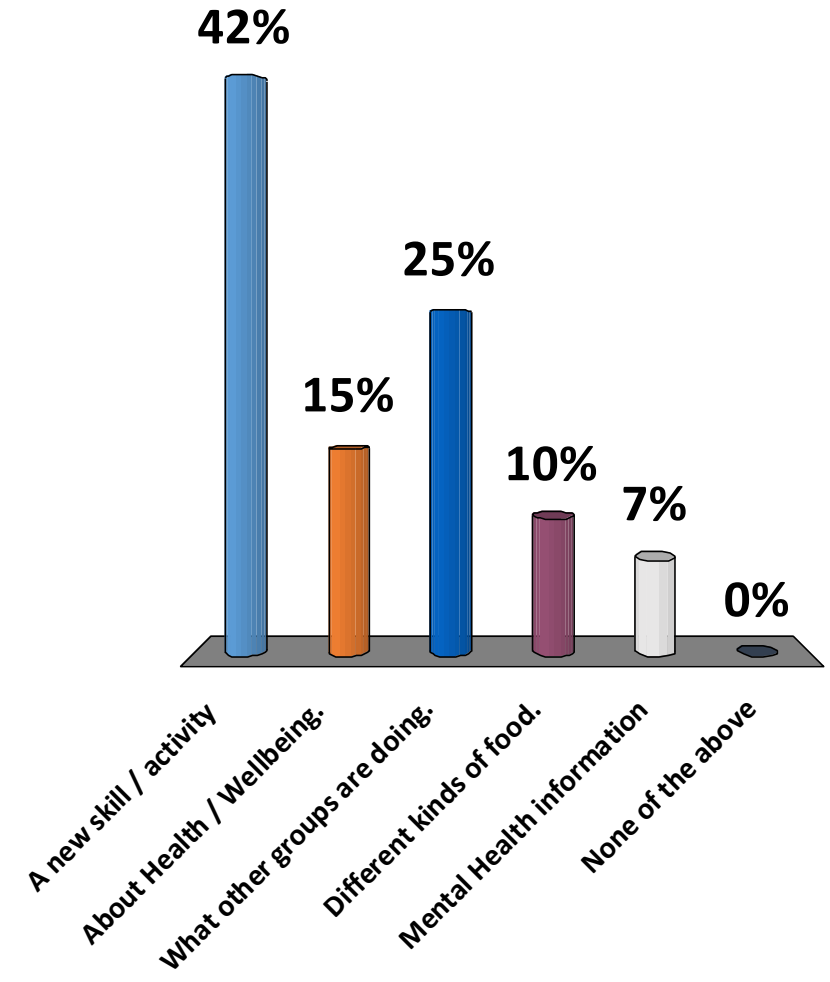
# 1. What is the name of this Event?

- A. The Healing Hand
- B. The Helping Villages
- C. The Healing Village
- D. The Village Healer
- E. Who Dares Wins
- F. None of the Above



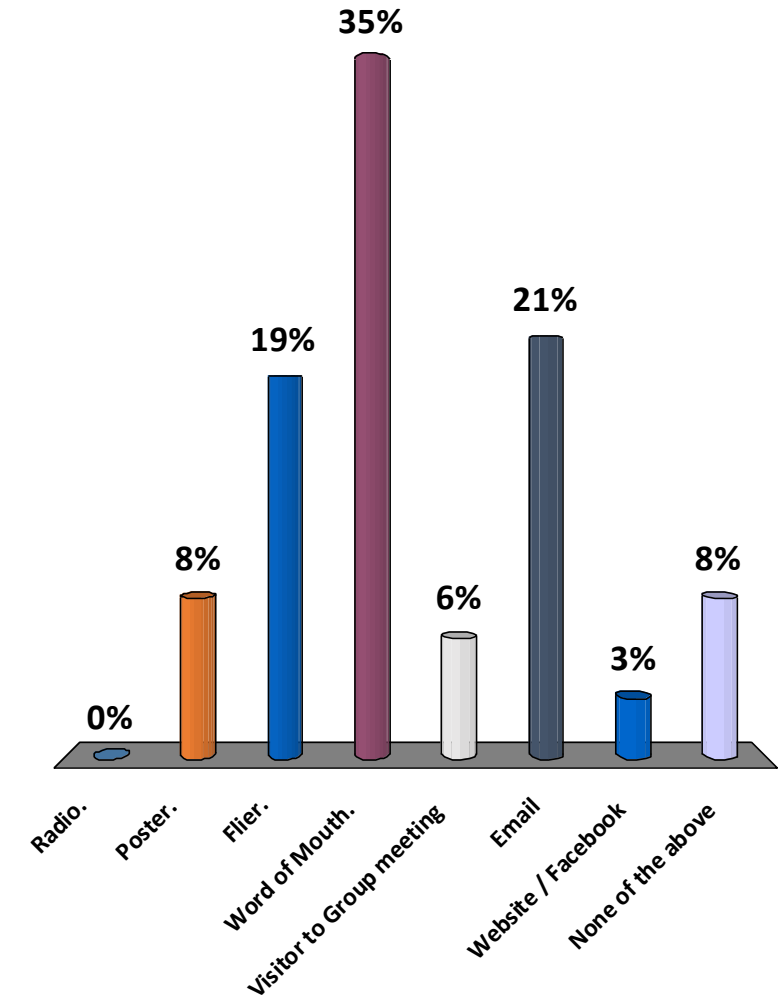
## 2. What one thing did you learn / understand today?

- A. A new skill / activity
- B. About Health / Wellbeing.
- C. What other groups are doing.
- D. Different kinds of food.
- E. Mental Health information
- F. None of the above



### 3. How did you find out about this event?

- A. Radio.
- B. Poster.
- C. Flier.
- D. Word of Mouth.
- E. Visitor to Group meeting
- F. Email
- G. Website / Facebook
- H. None of the above





## 4. Which Services informed you of this event?

A. Trust for Developing Communities (TDC)

B. Hangleton & Knoll Project (HKP)

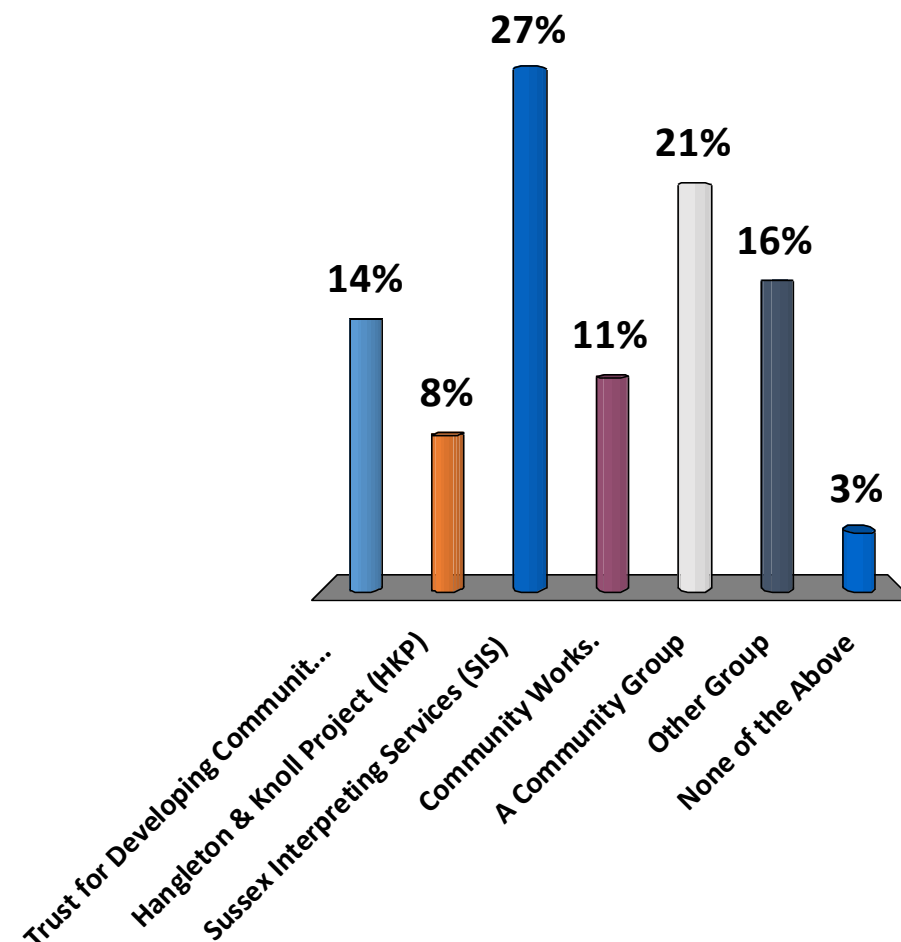
C. Sussex Interpreting Services (SIS)

D. Community Works.

E. A Community Group

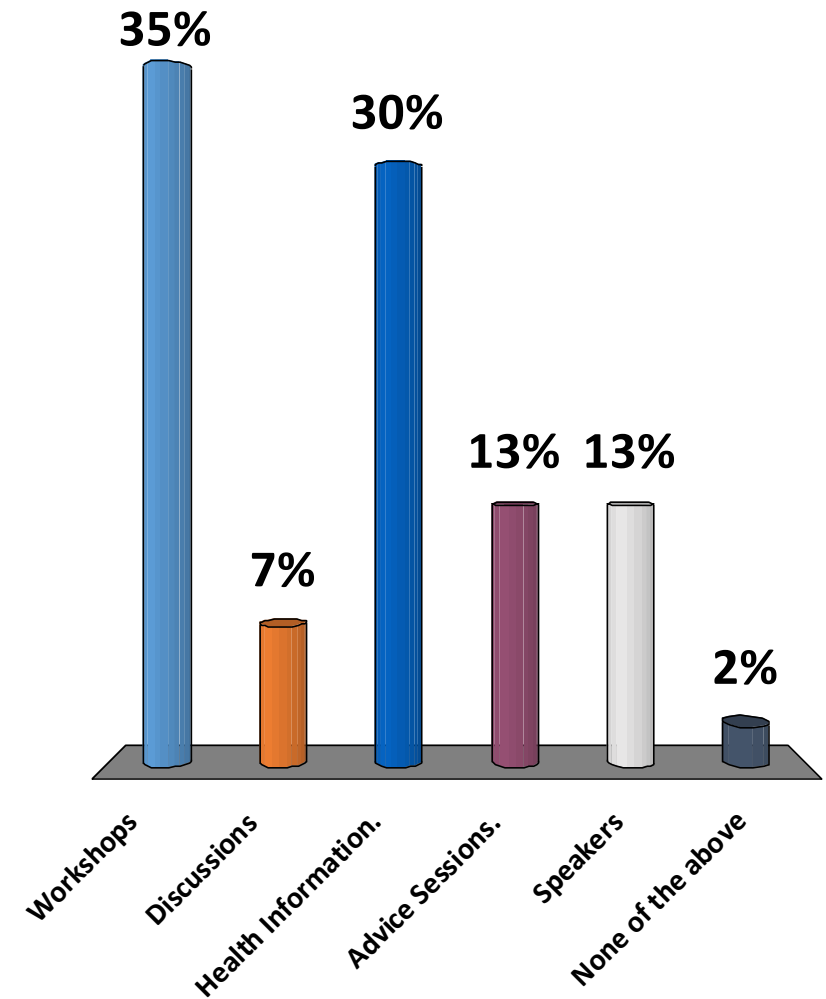
F. Other Group

G. None of the Above



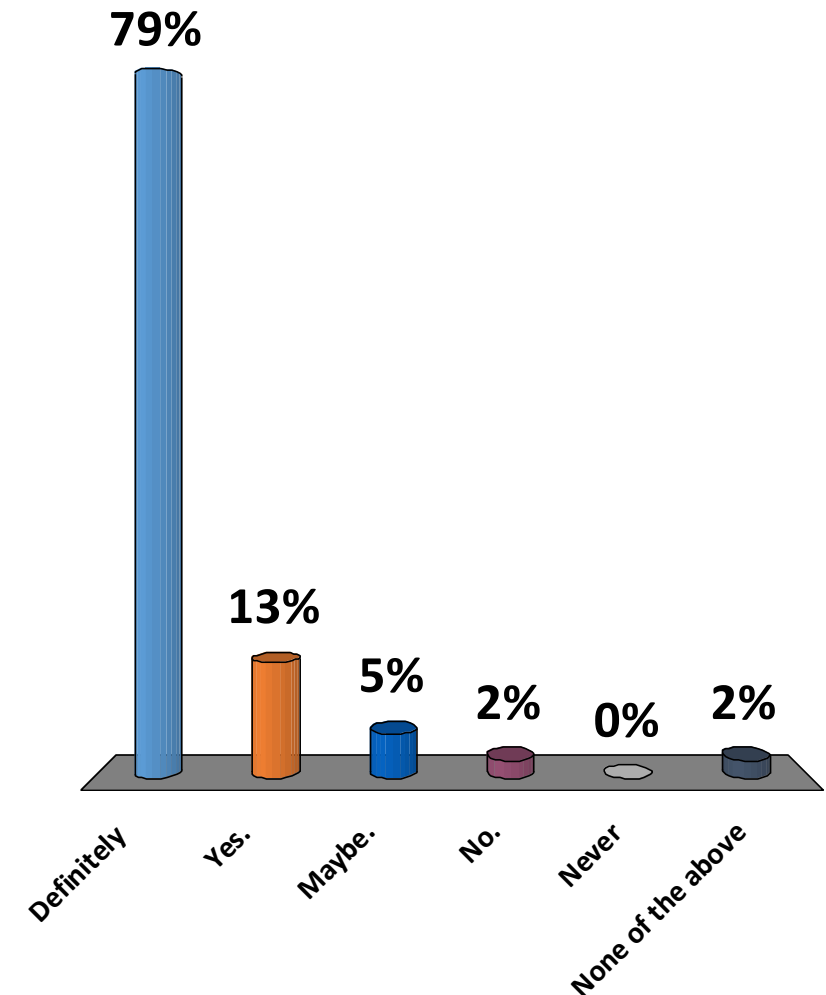
## 5. What activities would you like to see more of?

- A. Workshops
- B. Discussions
- C. Health Information.
- D. Advice Sessions.
- E. Speakers
- F. None of the above



## 6. Would you recommend this event to your family / friends?

- A. Definitely
- B. Yes.
- C. Maybe.
- D. No.
- E. Never
- F. None of the above



## 7. Did this event help you to feel better / more confident?

A. Yes – a lot.

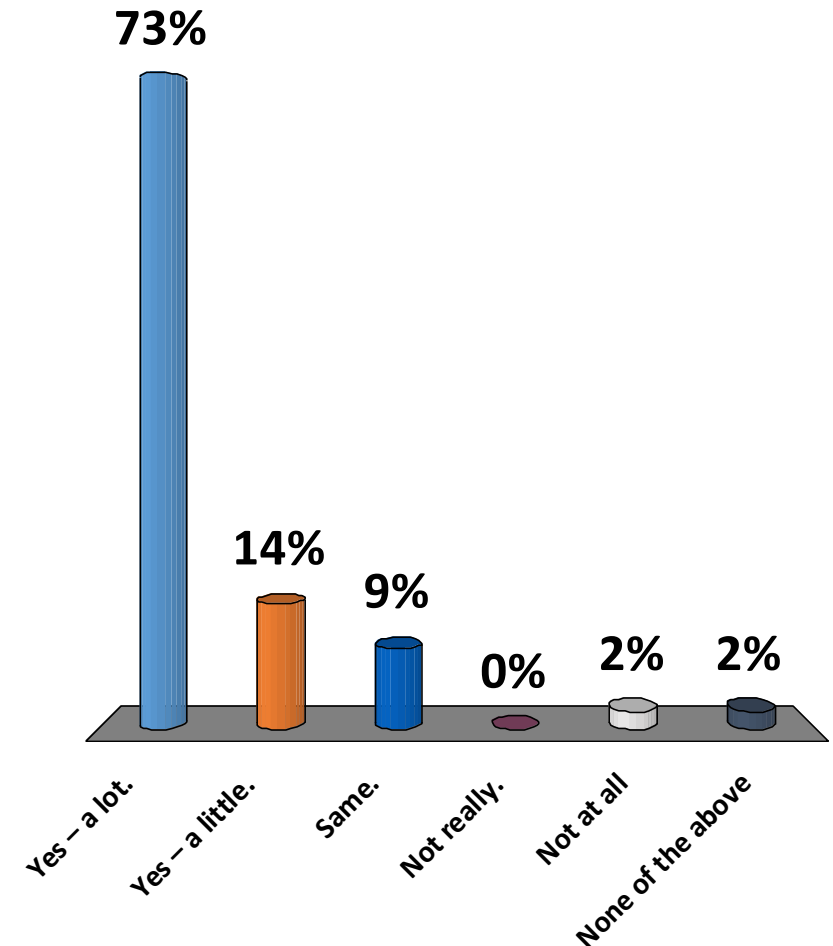
B. Yes – a little.

C. Same.

D. Not really.

E. Not at all

F. None of the above



## Healing Village – 10/11 Interpreter Responses - 23/03/2015

**Please complete this form to give us some short feedback on the Healing Village Support Session**

Please list 3 things you found useful on the day, and why this is the case

Useful	
<p>Having different organisations</p> <p>The translated materials</p> <p>To inform the community about the event</p> <p>Workshop &amp; Stalls with information</p> <p>The workshops</p> <p>Seating arrangements – the Chinese language users were able to sit and socialise together.</p> <p>The interpreting team worked really well together.</p> <p>The majority of people were familiar with the location.</p> <p>People seemed to be engaged and to be enjoying the activities and interpreters definitely contributed to this success.</p> <p>The size of the venue was just right, especially the main rooms as there was enough space but also created a bustling atmosphere.</p> <p>The remote feedback set up worked very well for everyone to be able to see the results of the feedback instantly – people enjoyed using the handsets and being actively involved.</p> <p>Interpreters helped to empower people to access services, make direct self-referrals and to understand everything.</p> <p>Workshops on yoga and stress management</p> <p>The interpreter briefing at the start – loved the funky sashes!</p> <p>Bringing the different communities together to socialise and to find out about services</p> <p>I stopped at every stall and obtained some extremely interesting information from various organisations, which supports me in my work</p> <p>Event gave an opportunity to service users to meet others in smaller groups and to try something out.</p> <p>Great to have immediate information on where to find free yoga classes.</p> <p>Information from workshop leader was targeted and honed for the specific needs of the SIS service users.</p> <p>It was fun learning new skills.</p> <p>The discussion on mindfulness and stress management was helpful and one of my clients found it very useful to share experiences with other people.</p> <p>The community enjoyed the event – good food, good friendship.</p> <p>The translated materials were very empowering and helped people to engage and know exactly what to expect from the day and from organisations.</p> <p>Having different organisations helped service users to ask questions and find information there and then.</p> <p>Having a Turkish volunteer also present helped people to go to different workshops.</p> <p>The food and refreshments were helpful – when people were hungry they didn't need to go out of the building – everyone liked this side of the event.</p>	

Please give 1 suggestion for how similar events might be improved:

I found the sessions were so loud. If some could be in another room (stress management) it would be better.

No – it ran well

More involvement from Mandarin clients

Sound system

Have small group discussions in quiet room! – very hard to interpret against background of people milling around.

Spend more time in contact with head of communities to gather more information about what is going on.

Please circle the number to best reflect your opinion (1 = poor to 5 = excellent)

How well did the Healing Village achieve its 5 aims?	☹		☺		☺
	☹		☺		☺
	1	2	3	4	5
To be fun?					<b>4.6</b>
Introduce the 5 Anchor Groups to new people?					<b>3.8</b>
Give information on health and wellbeing services?					<b>4.3</b>
To be a good example of Community Engagement?					<b>4.4</b>
Give an opportunity to hear from local NHS organisations?					<b>3.8</b>

Any further comment?

It would be good to find better ways of reaching service users so that they can be organised enough to be part of the programme (event)

Service users mainly interested in specific services rather than overall workings of community, but good general info and atmosphere.

A very successful event and well attended