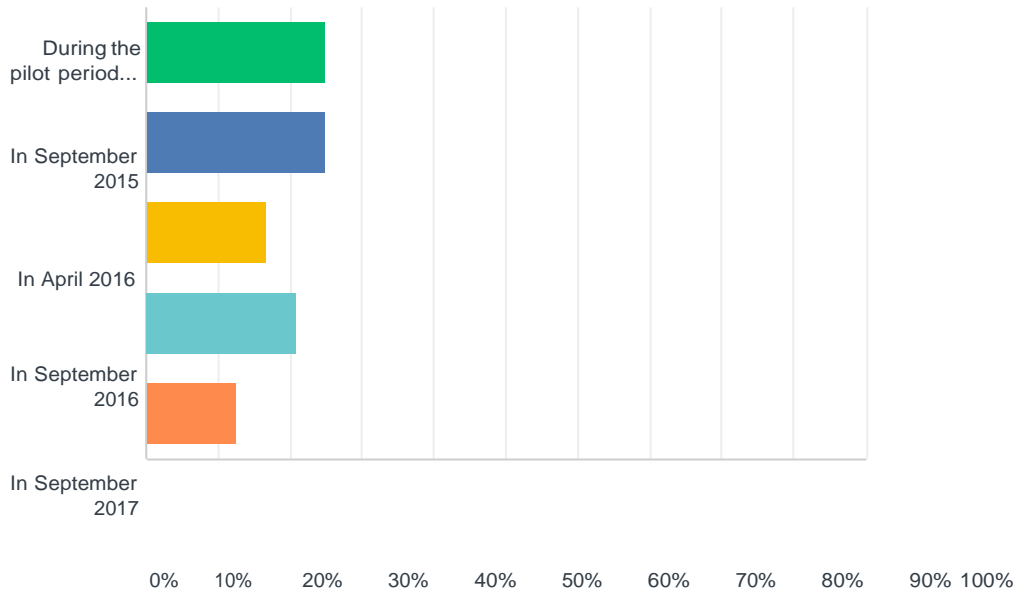




2018 Survey with Volunteer Linguists

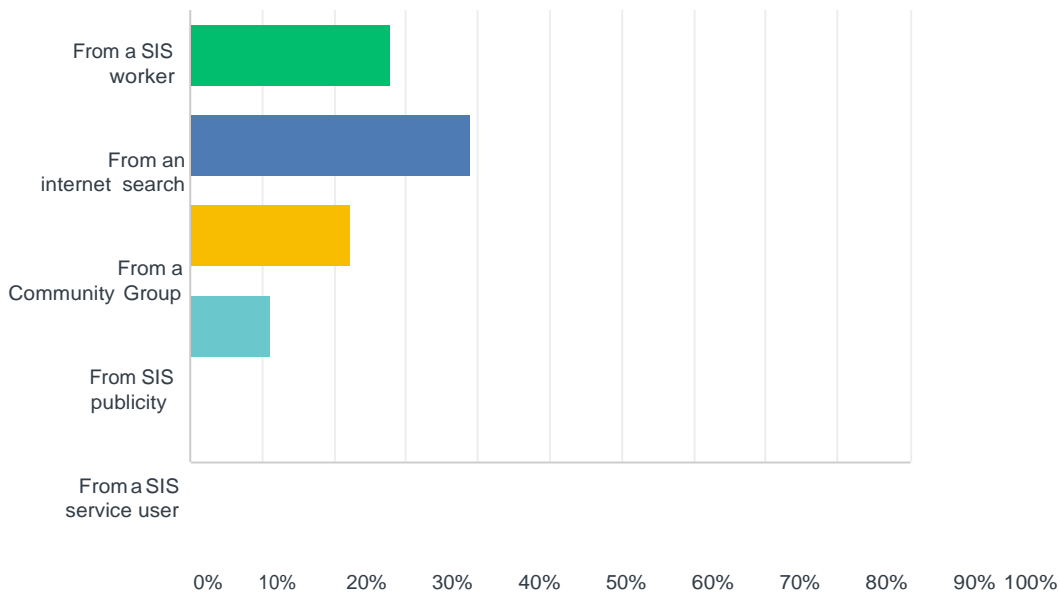
Q1 When did you join the Health Promotion Project?

Answered: 24 Skipped: 0



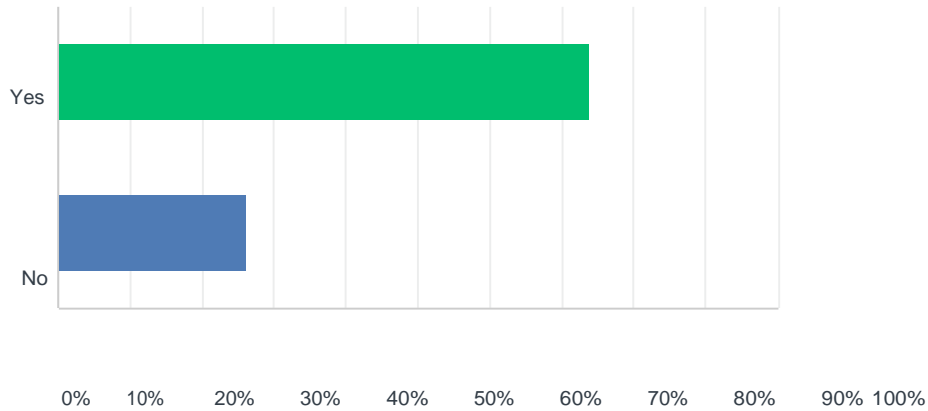
Q2 How did you find out about SIS?

Answered: 18 Skipped: 6



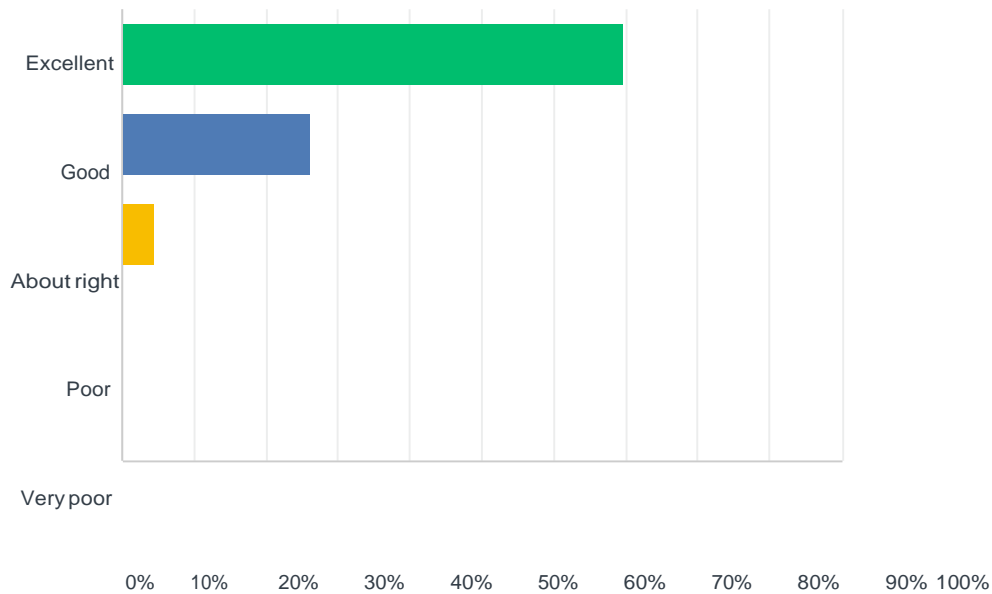
Q3 Are you still, or planning to continue, volunteering for SIS?

Answered: 23 Skipped: 1



Q4 How do you rate the support and services SIS provides you?

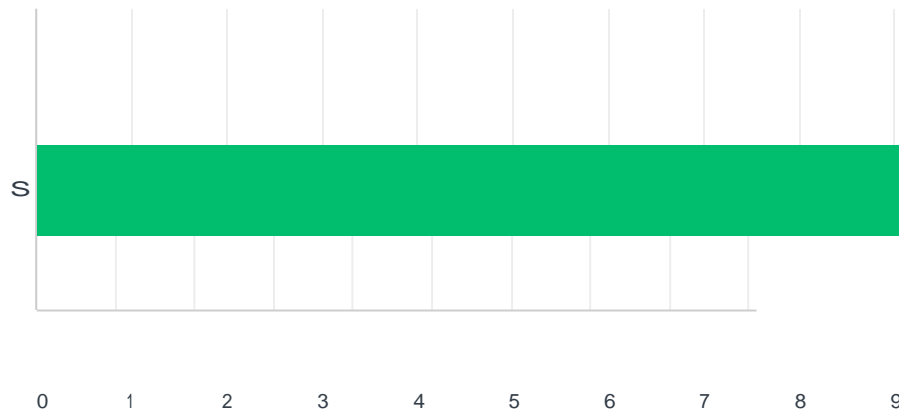
Answered: 23 Skipped: 1



A reassuring response from Volunteers with varying levels of experience and longevity.

Q5 On a scale of 0 to 10 stars, how likely is it that you would recommend SIS to a friend or colleague?

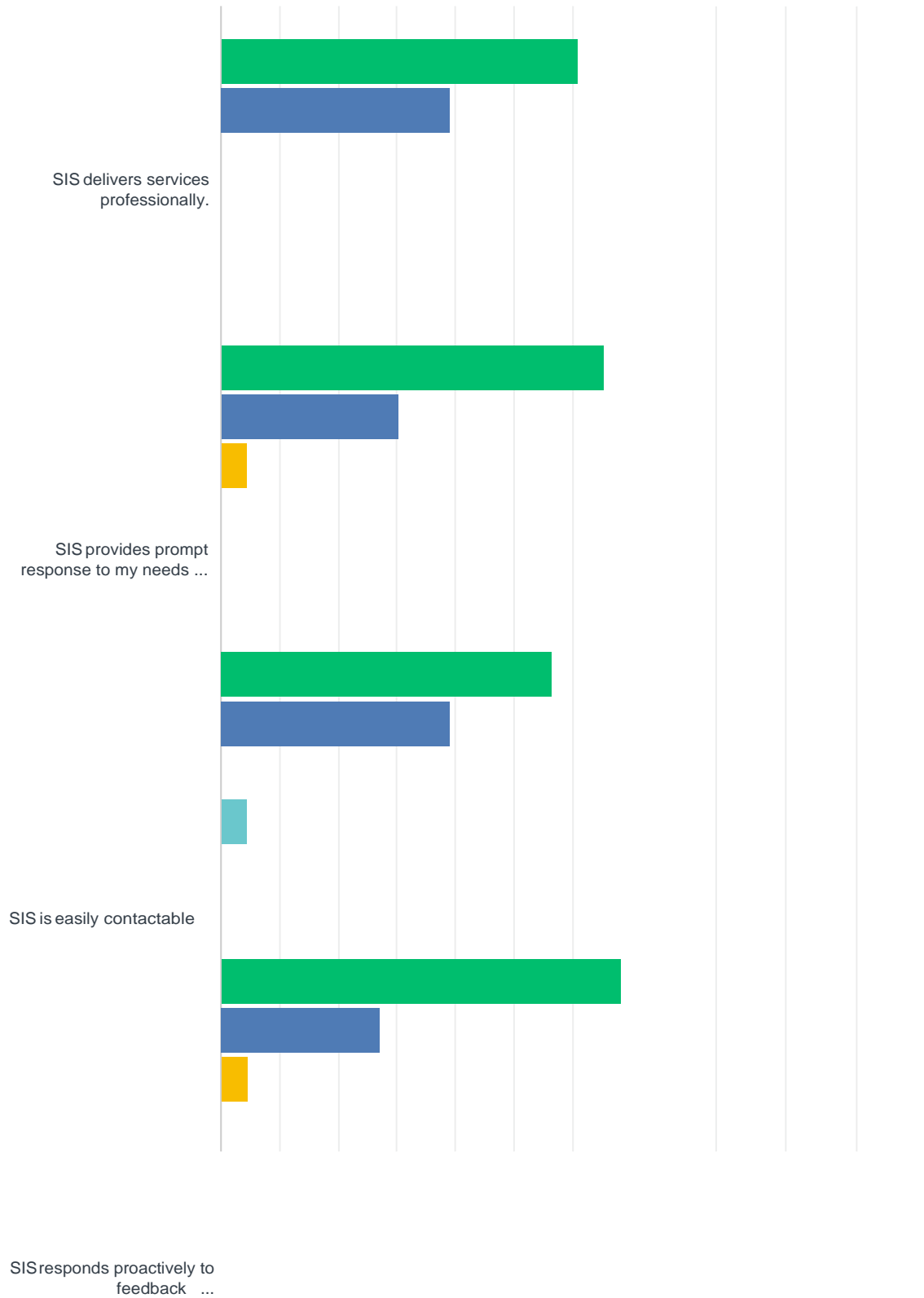
Answered: 22 Skipped: 2



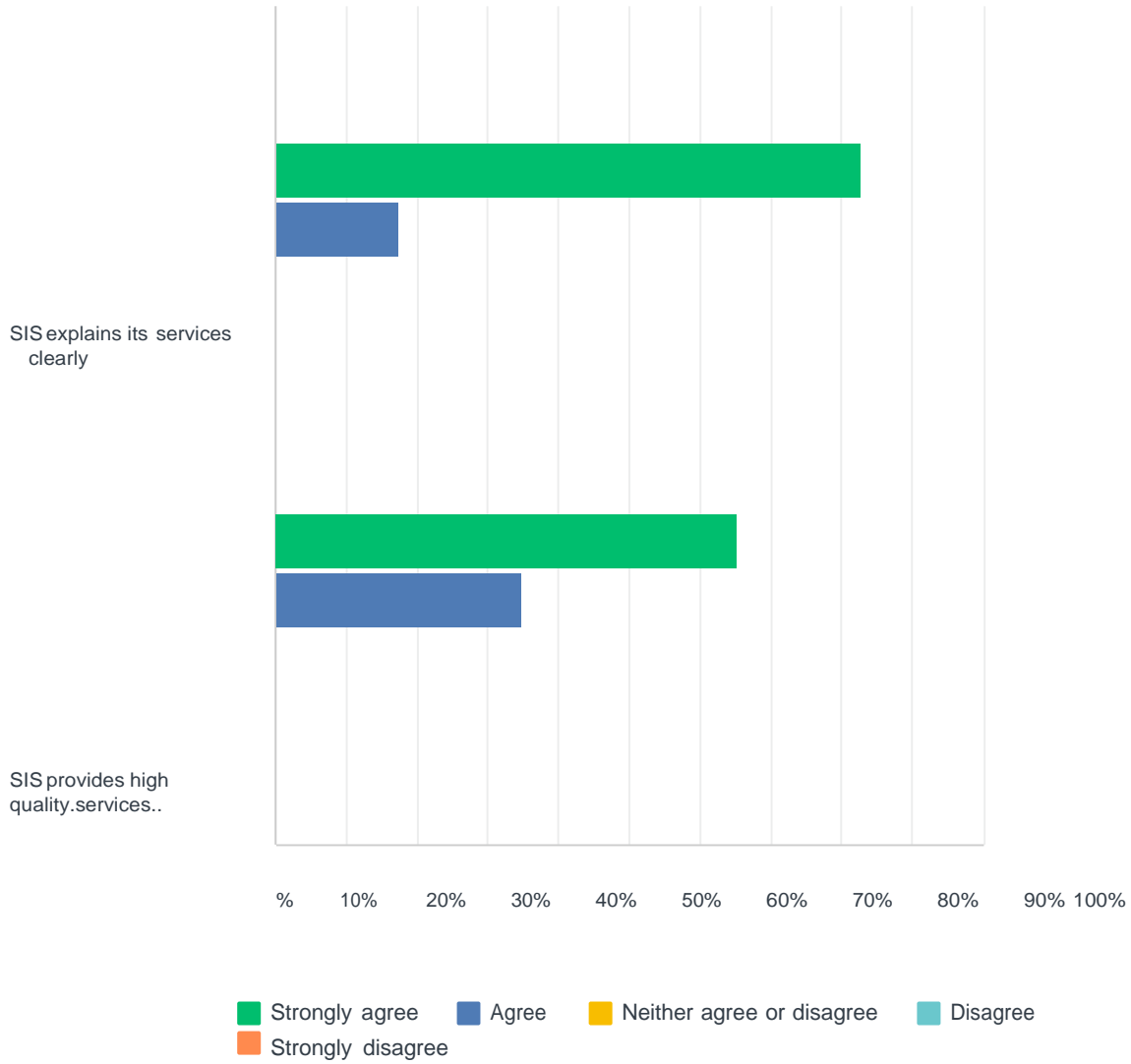
	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
S	0.00% 0	0.00% 0	0.00% 0	0.00% 0	4.55% 1	4.55% 1	4.55% 1	9.09% 2	18.18% 4	59.09% 13	22	9.09

Q6 To what extent do you agree / disagree with the following statements?

Answered: 23 Skipped: 1



Volunteer Linguist Survey March 2018



3

My experience as a Volunteer Linguist at Sussex Interpreting Services was amazing, life changing and unforgettable. I can't find the proper words to express my gratitude for everything that happened to me since I met this extraordinary team. Thank you for teaching me about the "special safe space creation, gentle guidance, care, respect and for sharing with me anything else I needed to know about the Health Promotion Project you conducted.

3/30/2018 9:36 PM

Q7 To what extent do you agree / disagree with the following statements?

	STRONGLY AGREE	AGREE	NEITHER AGREE OR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
SIS recognises that volunteering should benefit both the organisation and the volunteer	68.18% 15	27.27% 6	4.55% 1	0.00% 0	0.00% 0	22
SIS commits appropriate resources to volunteering e.g. money, time, staff, materials	59.09% 13	31.82% 7	9.09% 2	0.00% 0	0.00% 0	22
SIS involves volunteers who reflect the diversity of local communities	72.73% 16	27.27% 6	0.00% 0	0.00% 0	0.00% 0	22
SIS has developed appropriate roles for volunteers (rather than paid workers)	54.55% 12	31.82% 7	13.64% 3	0.00% 0	0.00% 0	22
SIS is committed to protecting volunteers from potential physical, emotional or financial harm	63.64% 14	27.27% 6	9.09% 2	0.00% 0	0.00% 0	22
SIS uses fair, efficient and consistent recruitment procedures for volunteers	54.55% 12	27.27% 6	18.18% 4	0.00% 0	0.00% 0	22
SIS provides a clear induction to the organisation and the volunteering role	59.09% 13	40.91% 9	0.00% 0	0.00% 0	0.00% 0	22
SIS provides appropriate training and support for volunteers	71.43% 15	23.81% 5	4.76% 1	0.00% 0	0.00% 0	21
SIS recognises and rewards the contribution of volunteers	66.67% 14	23.81% 5	9.52% 2	0.00% 0	0.00% 0	21

1

We as volunteer **need proper training and more support to work** in this organisation. Unfortunately there isn't enough care for volunteering to get employed. **SIS tried to be clear, and manage expectations, that volunteering is not a route to working as an interpreter or other paid linguist although it does provide some experience.**

4/13/2018 10:52 AM

Q8 What three things do you like best about SIS?

Answered: 18 Skipped: 6

Friendly staff / family atmosphere	13
Orgnaisational culture and values	11
Services offered	6
Listening to us / communication	4
Training / development	5
Colleagues and service users	3
Professionalism	3
Approachable	2

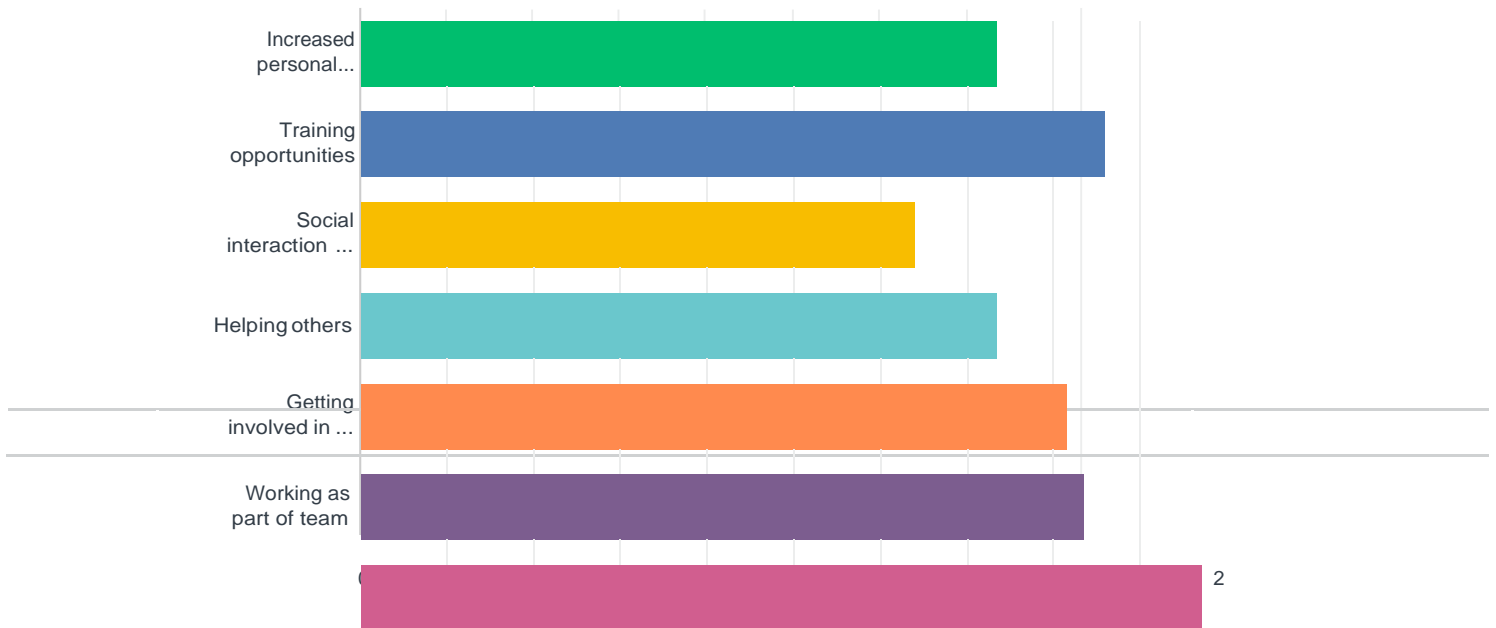
Q9 What three things would like to developed by SIS?

Answered: 10 Skipped: 14

More projects	4
Additional Training	3
Increased trusts in volunteers	2
Social events	2
Rewards	1
Social media group	1
Financial support	1

Q10 To what extent has volunteering for SIS HPP met your expectations in these areas?

Answered: 19 Skipped: 5

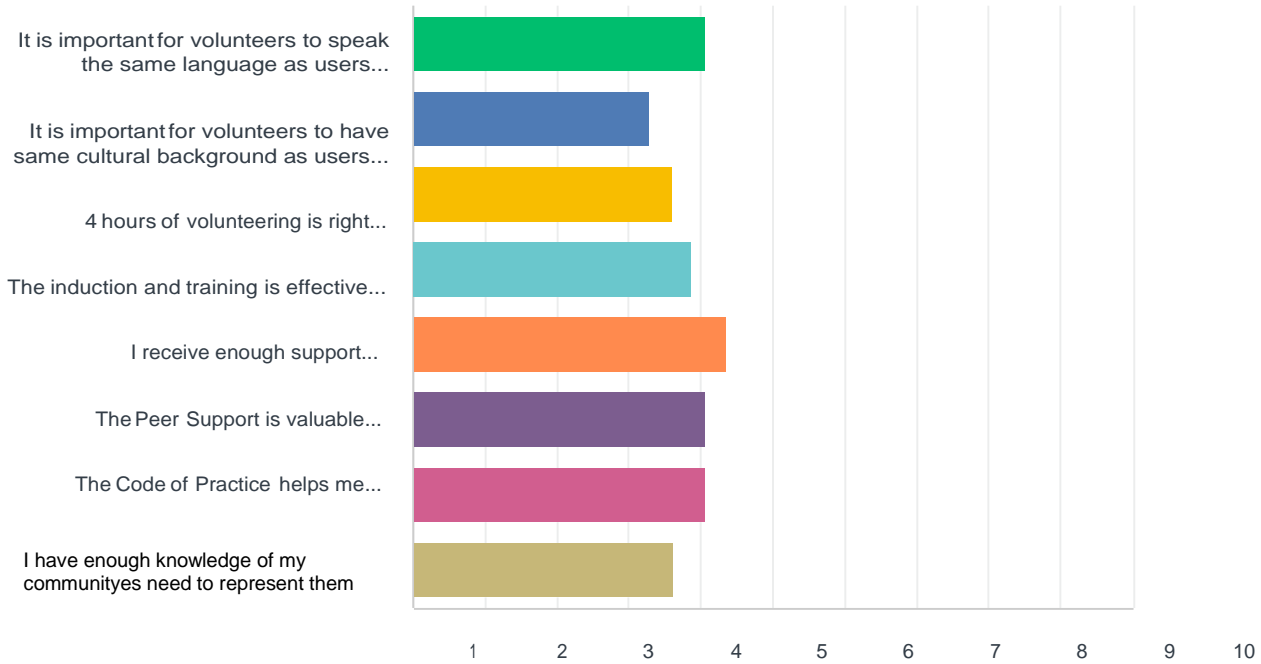


1 I would like to be more active and take one simple duty as a job to examine my ability ,but unfortunately we don't have this chance In SiS.

4/13/2018 10:58 AM

Q11 To what extent do you agree with each of the following 8 statements?

Answered: 18 Skipped: 6

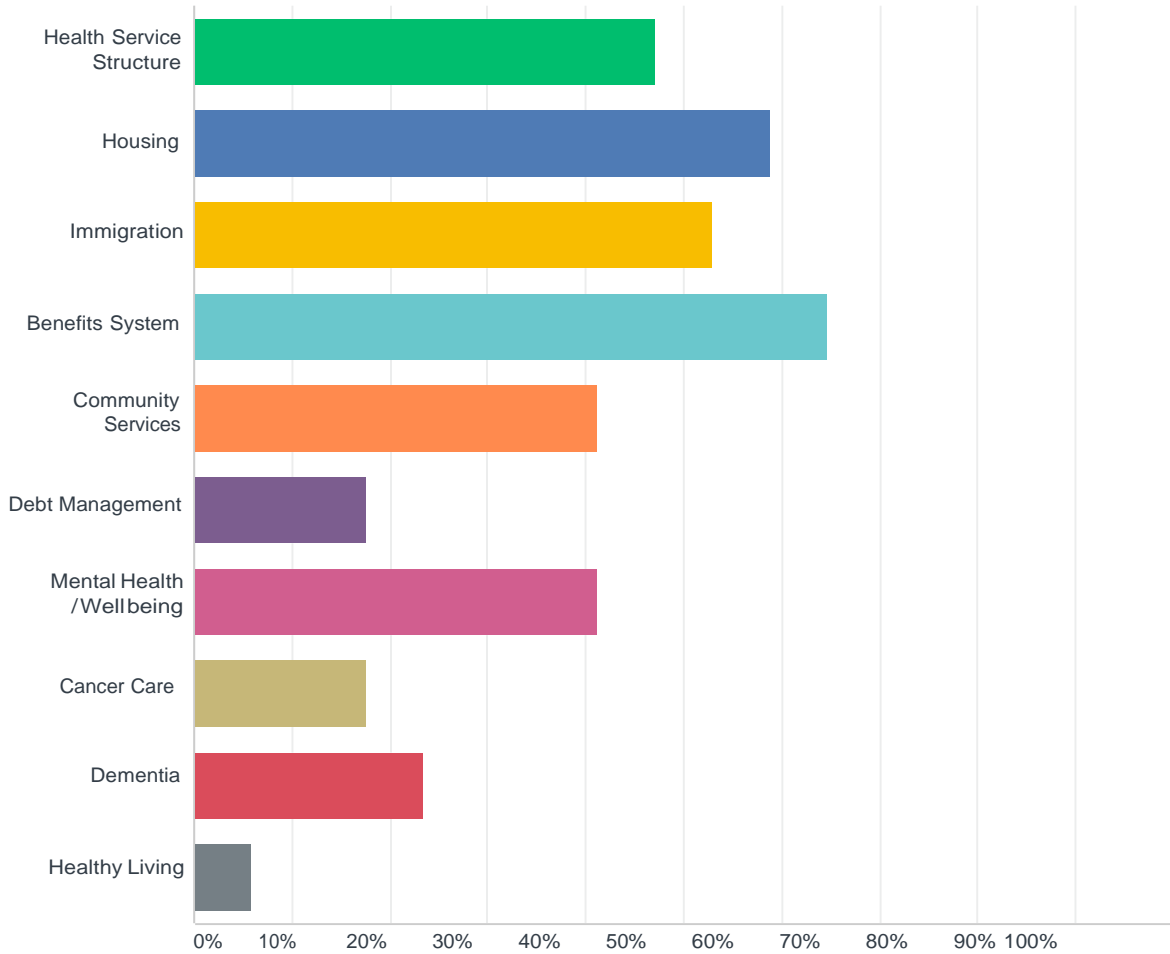


3 I always felt I needed more knowledge of services to be able to work properly with the varied requests from the users. They come with questions sometimes I find very difficult to answer (even after researching on the internet) or impossible. Luckily our coordinator has a vast experience on the field and is able to help.

3/28/2018 1:43 PM

Q12 Which of the following briefing sessions about public services would you be interested in attending? (Please choose up to 3 options)

Answered: 17 Skipped: 7



Q13 Do you have any involvement with community/faith/language groups in Brighton and Hove or Sussex? These could be physical or virtual (social media / internet) groups.

Answered: 14 Skipped: 10

